

# XP10

## Quick Start Guide



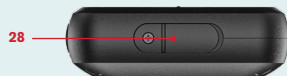
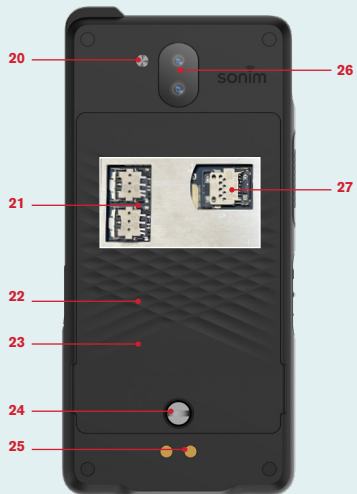
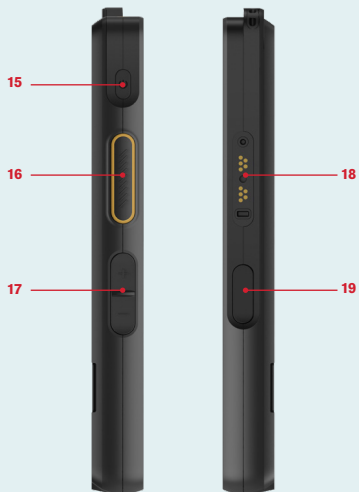
# Getting started with your new XP10.

## Inbox Components

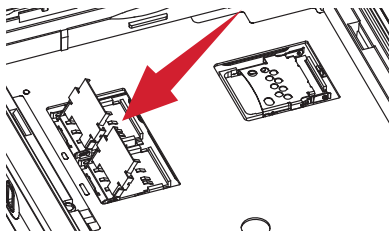
<b>Sonim XP10</b> .....	x1
<b>Battery</b> .....	x1
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1. Earpiece
2. Notification Bar
3. Display
4. Home
5. Back
6. Dual Loud Speaker
7. Fingerprint
8. Primary Microphone
9. Front camera
10. Recent Applications
11. Notification LED
12. Lanyard Loop
13. Emergency Button
14. Secondary Microphone
15. Power On/Off
16. PTT Button
17. Volume Up/Down
18. Sonim SecureAudio™ Connector
19. Application Button
20. Rear Flash
21. SIM Card Slots
22. Battery Under Door
23. Battery Cover
24. Battery Cover Screw
25. Charging Pins
26. Dual Camera
27. Memory Card Slot
28. USB-C Port





## How to insert a new SIM card



### Step 1

Use the included screwdriver to unfasten the battery door screw on the back of the phone.

### Step 2

Remove battery door and battery.

### Step 3

Select a SIM tray to use. Slide the SIM door to the left and open the SIM card tray. Insert the new SIM card in the door. Close the SIM door by sliding the door to the right until you hear a click to lock it in place.

## How to insert the battery

### Step 1

Insert the battery flush into the cavity such that the four metallic contacts on the bottom of the battery are aligned with the metallic contacts within the battery compartment.

### Step 2

Close the battery cover by turning the screw in a clockwise direction using the screwdriver provided. Please ensure you do not over-tighten the screw.

## Initial Phone Set-up

Insert the SIM card into your device. Then, insert the battery and screw the battery cover closed. Fully charge your battery (for about 2 hours). Once fully charged, press and hold Power On / Off key to turn power on. After the phone successfully registers with the network, the name of the service provider is displayed in the Notification Bar. When powering the phone on for the first time, follow the instructions shown on the screen. After the initial set-up is complete, the Home Screen is displayed.

## Make a call

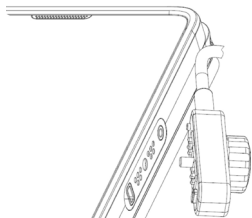
From the Home Screen, Select the Phone app. Use the keypad or select a Contact. Select the green Phone button to enable call.

## Set-up Wi-Fi

**From Home Screen, slide up the screen to open the App tray:**

Settings > Network & Internet > Wi-Fi>On > Choose Network > Enter Password > Connect

## Using your Sonim SecureAudio™ Connector



Provides a secure-connection and power for ultra-reliable, ultra-loud and ultra-clear mission critical audio products.

ATEX/IECEX Zone 2/22  
is Intrinsically Safe  
non-incendive Class 1, Div 2  
compliant with the SecureAudio  
connector covered with the cap  
as shown.



Visit [sonimtech.com](http://sonimtech.com) for a broad portfolio of Sonim certified accessories, including remote speaker microphones, headsets, holsters, multi-bay chargers, vehicle kits, and more.

Accessories sold separately.

## SonimWare™

Get the most out of your XP10 by utilizing SonimWare's software tools, apps and utilities designed to improve productivity. Register your company at [sonimcloud.com](http://sonimcloud.com) to get started.

## Battery

The battery in your phone is not fully charged. We recommend charging the phone for 2 hours before use.

## Warranty

Sonim Technologies provides a 3-Year comprehensive warranty on the phone (battery warranty varies). Please register within 30 days of purchase at [www.sonimtech.com/register](http://www.sonimtech.com/register) to receive product information and updates. For more information related to the warranty, please contact your service provider.

## Support

**Web:** [sonimtech.com](http://sonimtech.com)

**Email:** [support@sonimtech.com](mailto:support@sonimtech.com)

**Phone:** 1-833-697-6646

Monday - Friday: 24 hours a day

Saturday & Sunday: 9am-6pm ET

**Download a User Guide:** from [sonimtech.com](http://sonimtech.com) or call 1-833-MY-SONIM (1-833-697-6646)

For phone activation support, please contact your carrier.